

WWW.VUTUBE.EDU.PK

MGT502 Organization Behavior

Final Term Examination – Spring 2005

Time Allowed: 150 Minutes

Instructions

Please read the following instructions carefully before attempting any of the questions:

- 1. Attempt all questions. Marks are written adjacent to each question.**
- 2. Do not ask any questions about the contents of this examination from anyone.**
 - a. If you think that there is something wrong with any of the questions, attempt it to the best of your understanding.**
 - b. If you believe that some essential piece of information is missing, make an appropriate assumption and use it to solve the problem.**
 - c. Write all steps, missing steps may lead to deduction of marks.**

****WARNING: Please note that Virtual University takes serious note of unfair means. Anyone found involved in cheating will get an 'F' grade in this course. Every paper has four subjective questions while 10 objective questions.**

Total Marks: 50

Total Questions: 14

Question No. 1

Marks : 01

Which of the following is not cited as a force of change?

- ☐ Technology
- ☐ economic shocks
- ☐ decreasing skill sets
- ☐ social trends

Question No. 2

Marks : 01

Participative management implies joint decision making and equal decision-making roles.

- ☐ True
- ☐ False

Question No. 3

Marks : 10

What are some individual approaches to managing stress?

Question No. 4

Marks : 01

An organization's authority structure defines a work group's formal leader

- ☐ True
- ☐ False

Question No. 5

Marks : 10

What is organizational culture? Distinguish the dominant culture from a subculture?

Question No. 6

Marks : 01

Outsourcing means

- ☐ Contracting out work to persons in other countries
- ☐ Contracting out of work rather than accomplishing it with a full-time permanent workforce
- ☐ Movement of jobs from one location or country to another
- ☐ European Union (EU)

Question No. 7

Marks : 01

Which of the following skills might be included in leadership training?

- ☐ vision creation
- ☐ trust building
- ☐ situational analysis
- ☐ all of the mentioned

Question No. 8

Marks : 01

Communication that takes place among members of the same work group is:

- ☐ vertical communication
- ☐ downward communication
- ☐ occupational communication
- ☐ lateral communication

Question No. 9

Marks : 01

Leadership and management are two terms that are seldom confused

- ☐ True
- ☐ False

Question No. 10

Marks : 10

What is the difference between a leader and a manager?

Question No. 11

Marks : 10

What can managers do to make their firms learning organizations?

Question No. 12

Marks : 01

An example of change in the nature of the work force is:

- ☐ increase in college attendance
- ☐ mergers and consolidations
- ☐ more cultural diversity
- ☐ increase in divorce rates

Question No. 13

Marks : 01

A strong organizational culture undermines stability within an organization

- ☐ True
- ☐ False

Question No. 14

Marks : 01

When an organization has become institutionalized, its original goals are viewed as the prime directive

- ☐ True
 - ☐ False
-